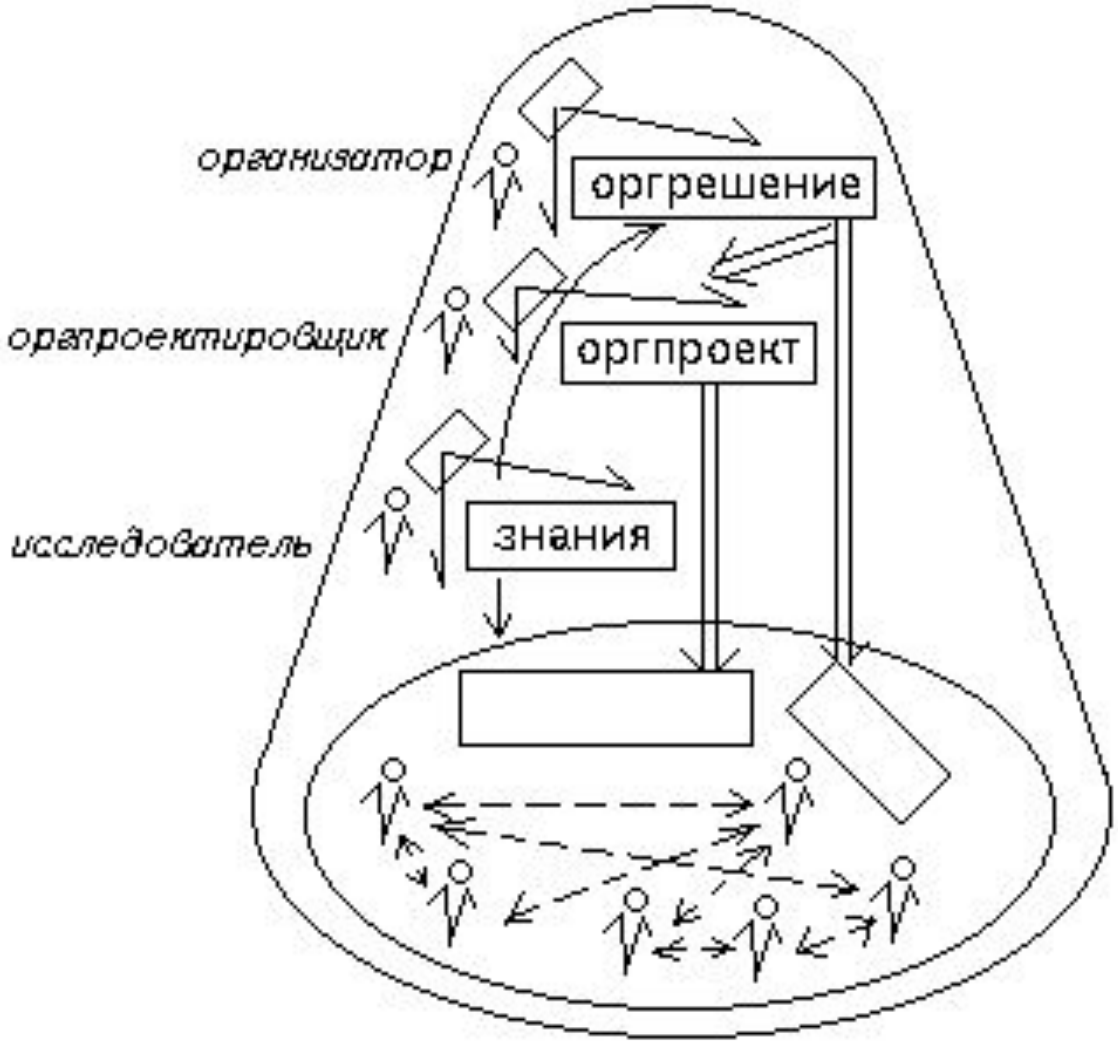Организационно-техническая система